

InteliNetwork FAQ

What is the website URL?

The InteliNetwork can be accessed at <https://ibis.io>. A user account will be needed in order to access the site. Customer user accounts are provided by the Ibis System installers.

What browsers will work?

The web application works for all modern browsers, and is optimized for Google's free Chrome browser.

Who should I contact for questions about the web app?

Questions, bug reports, and feature requests can be directed to support@ibisnetworks.com.

Can users be assigned different levels of access to the web app?

Yes, individual users can be assigned various privileges. For example, users can be restricted from turning IntelISockets on/off, creating schedules, or modifying IntelISocket attributes. See the *InteliNetwork: System Control* manual for more information.

The web app says "Application Offline for Maintenance", how long will this last?

The ibis.io website is taken down for maintenance every 2 weeks, and this maintenance takes about 15 minutes. IntelISocket data will still be recorded during the downtime.