

# Chapter 1: Installation Overview

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This tutorial will walk you through setting up a complete Ibis System, which includes IntelliNetwork administration tasks as well as hardware configuration and installation.

The tutorial has five chapters:

1. Installation Overview
2. Customer Setup
3. Field Installation Preparation
4. Field Installation
5. Wrap Up

*Customer Setup* walks you through configuring a customer's organization in the IntelliNetwork web application and setting up accounts for your field technicians. *Field Installation Preparation* describes the pre-installation planning steps, while *Field Installation* will walk you through the physical installation of the IntelliGateways and IntelliSockets at a customer's site. *Wrap Up* covers the final steps to do after a system has been installed.

The tutorial makes many references to a **customer**. Normally, this is the company for whom you would be installing the system. However, we recommend doing your first installation in-house, treating your own company as the first customer.